

The Ponds at Foxhollow www.pondsatfoxhollow.com (413) 637–1469

# Vewsletter

### SUMMER IS UPON US

## Summer 2019

"Summer afternoon — summer afternoon; to me those have always been the two most beautiful words in the English language" Henry James

It is hard to disagree with the statement made by Henry James, especially sitting poolside at the Ponds at Foxhollow. The view of the Berkshires from our vantage point is unrivaled. It's easy to see why George Westinghouse and later the Vanderbilt family made Foxhollow their home away from home.





The Ponds video is now on Youtube, in addition to our website. It can be viewed from this newsletter by simply clicking on the play button on the photo to the left. As always, the Board of Directors and management are working to improve and maintain our beautiful property. I have summarized some of the major projects below. Have a wonderful summer.

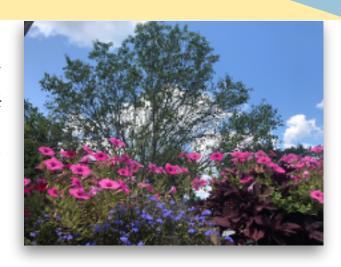
Edward Pelkey General Manager



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#### POND TREATMENT

Due to the considerable increase in milfoil coverage over the years, The Ponds scheduled Ponds treatment with Solitude Lake Management, to evaluate the application of the herbicide. There was no disturbance of banks, no excavation or earthwork, and all work complied with EPA/MA DEP standards for nuisance vegetation control. We are pleased to announce the effects of the treatment is visibly noticeable. We will continue with this process every three years unless treatment is required earlier.





#### RCI POINTS MEMBERSHIP

The Ponds is now offering RCI Points membership. The Points program allows for more flexibility for the owner, exchanges for full weeks, or you can also book short stays, even if you only need to stay one night. Be sure to ask The Ponds' Guest Services and Sales Representative Jesse Dimitropolis. Jesse is available every Friday 5pm-7pm at the weekly wine and cheese reception, or Monday morning 10am-12pm at the coffee hour. More details can be found here:

https://www.rci.com/pre-rci-en\_US/explore-rci/our-exchange-programs/rci-points.page



The Annual Timeshare Board Members Association (TBMA) meeting was held in Rhode Island this year. Several Board Members represented the Ponds at Foxhollow, where they attended a heavy schedule of speakers and eighteen breakout sessions during the three full days. The topics ranged from branding to resort management to legal compliance. Informative and interactive, each session provided a variety of seasoned timeshare professionals who shared their perspectives and answered questions during their segment and beyond.





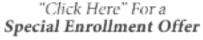
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#### Additional Information and Projects:

• Interval International and RCI special enrollment offers are available. Simply click the respective link below:

"Click Here" For a Special Enrollment Offer







- Structural work in building 1–6 due to the effects of erosion over the years.
- Pavement resurfacing throughout the property to address potholes.
- Wireless Internet new equipment was installed, and our bandwidth was increased. The Ponds' free wireless service ranks highest among hotels in Lenox based on the data provided by www.hotelwifitest.com.
- Bed Bug Inspection The Ponds has always been proactive in maintenance and prevention of bed bugs. In addition to our weekly inspections, we hire a service that uses certified bed bug sniffing canines. We passed our last inspection, which yielded no evidence of the bugs.

Enjoy your summer!
Edward Pelkey, General Manager
Ponds at Foxhollow