

Summer 2022 Resort Update

Dear Owners,

It is time for another Summer season at the Ponds! Tanglewood is presenting a full-schedule this summer and all your favorite Berkshire arts and entertainment venues are open and eager to have you back. Whether you are staying with us to visit one of our many cultural attractions or to take advantage of our incredible open spaces our goal remains to give you a comfortable and safe living space while you are here.

Your safety, health and wellbeing remain a priority for our staff. We continue to use industry best practices regarding health and sanitation and our seasoned housekeeping staff continues to thoroughly clean and disinfect each room after every stay.

Additional Information and Projects:

- We will be starting weekly property hikes this summer in mid-July and hope to have you join us.
- Windows have been replaced in many units improving comfort and energy efficiency.
- Outdoor landscaping will continue through the summer.
- We will be updating our Facebook page through the seasons, please like us!

You will see a new face when visiting the Ponds this year. Ed Pelkey, our longtime General Manager, has resigned to pursue other opportunities. Jay Baver has filled the position as General Manager and looks forward to meeting and assisting each one of you. Be sure to stop in the office to welcome Jay to the Ponds family!

We are looking forward to seeing you this summer and excited to assist you with making your vacation experience memorable!

About your new General Manager

Jay Baver is a Berkshire native and grew up in the town of Lee, MA which borders the Ponds at Foxhollow property. Jay was most recently the Director of Workforce Development for Hospitality at Berkshire Community College and the Travel Industry Sales Manager at Canyon Ranch in Lenox. Jay has an MBA from the University of Massachusetts and a Certificate in Hospitality Management from Cornell University.

Jay is a passionate outdoorsman and enjoys each season the Berkshires has to offer. He is happy to share his favorite hiking and fishing locations, so if you're interested be sure to ask him during your stay. Jay lives in Lenox with his wife and two teenage children.

Please feel free to email Jay at: jbaver@capitalvacations.com

